

New Hampshire Comprehensive Healthcare Information System Annual Healthcare Claim Processors Meeting

Date: Tuesday, July 22th 2014

1:00pm – 3:00pm EDT

**In-person (NH DHHS Brown Building
Room 468) and WebEx**



MedInsight

New Hampshire
CHIS comprehensive
health care
information
system



Agenda

- New Field, File, Quality (FFQ) Checks and Exception Process
 - FFQ and Exception Process
 - Demo
- Regulation Timeline Impact
- Registration Reminders
- Data Submission Process
- Data Submission Status Report
- Questions

Field, File, Quality Process and Exceptions

**Presenter: Ryan Andersen,
Pooja Kansal**



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Three Levels of Checking

■ File

- Naming convention
- Structure
 - Delimiters (field and record)
 - Number of fields (length of line)
 - Header and trailer records (ignored)

■ Field

- Field formats (critical)
 - Dates, integer, decimal
- Field lengths
 - Maximum (critical)
 - Minimum
- Valid values

■ Quality

- Custom SQL checks

Reporting Functionality

- Three levels broken out
 - File
 - Field
 - Quality
 - If catastrophic error, this will not be run.
- “Real-time” reporting
 - During load, file checking continues
- Three result types
 - Passed
 - Failure
 - Exception possible
 - Catastrophic failure

Exception Process

- If a file fails (non-catastrophic) the data submitter can request an exception
 - Request file be passed
 - OR
 - Request thresholds be changed and file be passed
- Online Web-Application
 - Notifications delivered by e-mail.
- Configurable by data supplier and time sensitive

Regulation Timeline Impact to Data Submissions

Presenter: Al Prysunka



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NH CHIS Key Regulation Process Dates

- Department of Health and Human Services and the New Hampshire Insurance Department amending health care claims data sets regulations (Chapter Ins 4000).
- Informal meeting held on June 26, 2014 with healthcare claim processors.
- Formal filing of draft rule targeted for August 2014.
- Targeted date for adoption is for January 1, 2015.
- Healthcare claim processors have six months after the adoption date to make the required changes to the files being submitted.
- At the end of the six month implementation period all files must be submitted in the new format through an updated pre-processor.

NH CHIS Key Regulation Process Dates (Continued)

- Late files or previously created files being resubmitted with corrections after the six month implementation period must also be submitted in the new format but may be submitted without the new data fields being filled.

Registration and Data Submission

**Presenter: Lynn McLaren,
Kyle Pierce**



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Registration Reminders

- Annual Registration must be done by March 15th of each year.
 - Milliman sends automatic reminders .
 - Healthcare claim processors must minimally go to the last page and select update registration even if no changes.
 - New company registrants must send NAIC and FEIN numbers to Milliman.
- Contact information used for key correspondence on NH CHIS
 - Each healthcare claim processor has a designated primary registrant to make the changes. Put multiple contacts on web site.
 - It's very important to update right away if there are new contacts or terminations. Milliman can not update for the healthcare claim processors.
 - Allows for consistency in analysis on legacy data.
- Assistance
 - Link to the Registration site is . <https://nhchis.com/NH/> (must be activated)
 - Registration User Guide.
 - Contact NHCHISsupport@milliman.com

Data Submission (Current Process)

- Data is loaded by File, Transfer Protocol (ftp)
 - Site is <https://txfr.medinsight.milliman.com/EFTClient/Account/Login.htm>
 - Instruction manual is provided to new Healthcare Processors.
- Status reports are distributed when processed.
 - Sniffer looks for files hourly.
 - Emails are sent to you with results and you go to <https://nhchis.com/Reports/Pages/Folder.aspx>
- Automatic emails generated weekly for failed or missing files
 - Healthcare Processors will receive if exceptions are still in approval process.
 - Healthcare Processors will receive if files not reprocessed through FFQs due to monthly processing.
 - Healthcare Processors will receive if files are in test status (i.e. .new companies)
- Communication
 - Please notify us of any mergers, acquisitions or significant changes in clientele.
- 12 ■ Contact NHCHISsupport@milliman.com with any questions.

Data Submission Status Report

Presenter: Doug Bates

 Milliman

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Overview

- This report was created as part of Milliman's contract with the State of New Hampshire for maintaining the NH CHIS data warehouse.
- The report contains similar information to a report that was available on the public NH CHIS website maintained by the previous vendor.
- The purpose of the report is to provide a status of enrollment and claims files that have been submitted, or expected to be submitted, for inclusion in the NH CHIS data warehouse.

Report Details

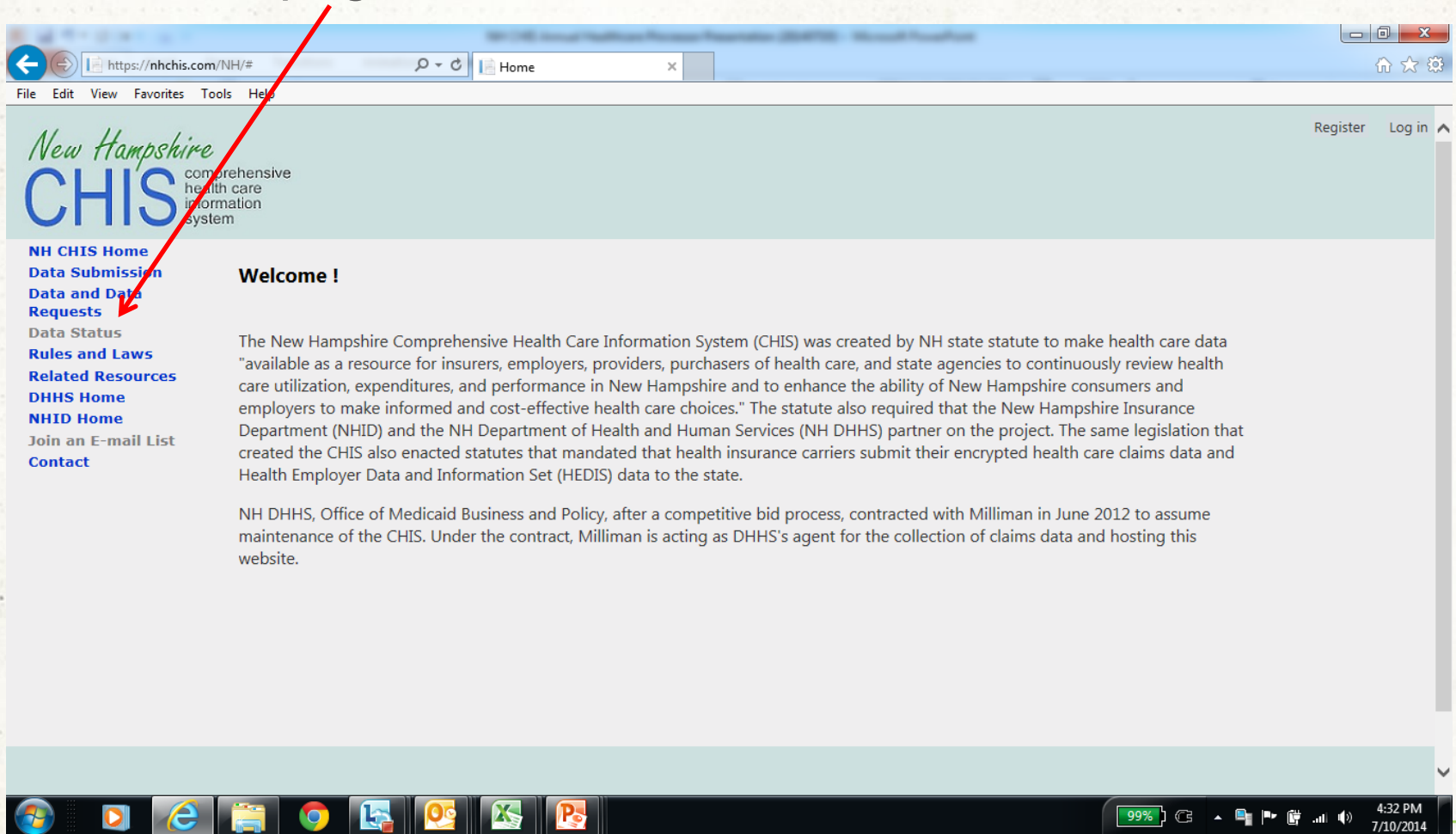
- The report provides information for every file submitted to the NH CHIS data warehouse
 - Up to 10 years of file submissions are maintained on-line
- The following information is displayed:
 - **Company Name (Data Supplier)**
 - **Parent Payer Code**
 - **Payer Code**
 - **File Type**
 - **File Year Months**
 - **Data Rows**
 - **Data Warehouse Status**
 - **Data Upload ID**
 - **Data Warehouse Load Date**
- Report filters allow users to limit the report to files of interest.

Data Status Values

- Missing – Data file was not received.
- Failures – File was received, but the file did not pass the defined data field edits and quality edits.
- Awaiting Staging – File passed initial field edits and quality checks and is queue for loading into the data warehouse for processing.
- Loaded to Staging – File loaded to the data warehouse (MedInsight).

Accessing the Report

- To access the report, click on the Data Status link on the NH CHIS home page.



Sample Report

https://nhchis.com/NH2/WebForms/DataStatusReg Home Registration Select nhchis.com

File Edit View Favorites Tools Help

Parent Payer Code Payer Code View Report

Start Date 201307 End Date 201406

File Type DC, MC, ME, PC Data Warehouse Status AWAITING MEDINSIGHT, FAIL

Data Warehouse Load Date N/A, 04/01/2013, 04/15/2013

1 of 2 ? Find | Next

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NH CHIS Data Status Report

Company Name	Parent Payer Code	Payer Code	File Type	File Year and Month	Data Rows	Data Warehouse Status	File Upload ID	Data Warehouse Load Date
			DC	201307	57	LOADED TO STAGING	17446	04/13/2014
			DC	201307	11,681	LOADED TO STAGING	17447	04/13/2014
			DC	201308	12,415	LOADED TO STAGING	17972	04/13/2014
			DC	201308	32	LOADED TO STAGING	17971	04/13/2014
			DC	201309	51	LOADED TO STAGING	18579	04/13/2014
			DC	201309	10,601	LOADED TO STAGING	18580	04/13/2014
			DC	201310	13,035	LOADED TO STAGING	18879	04/13/2014
			DC	201310	27	LOADED TO STAGING	18878	04/13/2014

Questions

