



Annual Registration Reminder

This is a reminder that you need to provide your annual update of registration information for the NH CHIS by March 15, 2015.

NH CHIS Data Status

Extracts – Milliman is finalizing the Public Use and Limited Use extracts for data processed in September (paid through June, 2014).

Milliman is currently processing the next quarterly extracts with data paid through September, 2014.

Carve Outs - Milliman has been working with carriers and PBMs to resubmit their data so that, if necessary, all data resulting from prior carve outs (coverage being administered through a contract with a third party) is resubmitted by the carrier and removed from the contracted PBM's data files. Milliman will identify where these adjustments have occurred through caveats attached to the extracts.

Facility Provider Identification - Milliman has improved the facility identification process in the extracts to consolidate the facilities with multiple NPIs and names.

Implementation of Automated File Field Quality Checks System

As discussed at the annual meeting in July, Milliman has been working on an automated system that would allow suppliers to submit files and receive a more timely response for file status as well as responding to the action that will be taken for failures (correct and resubmit or request exception (s)). That system has not yet been tested by NH Department of Health and Human Service or NH Insurance Department. We anticipate testing will begin soon. If all testing goes well we will communicate to you the details of the process as well as a timeline for implementation.

Modification to Chapter Ins. 4000 Uniform Reporting System for Health Care Claims Data Sets

The proposed modifications to the New Hampshire CHIS data submission rules (Chapter Ins. 4000 Uniform Reporting System for Health Care Claims Data Sets) are in their final stages of review. The anticipated adoption date is for early spring of 2015. A draft version of the Submission Manual will be provided in early 2015. Details of the testing and implementation schedule will be provided at that time.

Requesting exception requests:

There are a number of standard non-catastrophic failures that may occur as the data files are submitted. Data Quality is essential so we would like to remind you that while, the data supplier may submit an exception request if failures are standard, this should only occur after the data submitter has verified the data is being pulled appropriately and has consulted with the business/claims subject matter expert of the carrier, and it is determined the data is the best possible quality available.

Please ensure requests are thoughtfully stated to ensure understanding and timely processing. Submit any exception requests to NHCHISsupport@milliman.com.