



Health Care Processor Quarterly New Hampshire CHIS Update

Volume 9
January 2021

Annual Registration Reminder

Registration notifications will be emailed on February 15, 2021. Please provide your annual update of registration information for the NH CHIS by March 15, 2021.

NH CHIS Registration Website

If you would like staff to receive file email notifications or to have permissions to submit exception requests, then please add the new personnel to the payer's NH registration. Milliman will be notified when new contacts are added to payer's registration and will set up new accounts and permissions to submit exception requests.

Likewise, if staff is no longer with a payer, please remove them from the payer's registration. Milliman is also notified when contacts are removed so permissions are disabled as well.

NH 2020 Rule Change – Testing is available in January 2021!

The NH 2020 rule change is effective February 1st 2021 for January 2021 paid dates. All files submitted after February 1st 2021 are required to use the new format – even if the files are resubmissions.

The rule change added new fields to the Medical Claims (MC), Pharmacy Claim (PC), Dental Claim (DC) and Member Eligibility (ME) files. In order to submit the new format, the NH Preprocessor application was updated and made available to all active payers. The updated preprocessor was uploaded to all payers FTP folder.

Many payers have asked about how to test using the new file layout. Milliman will be providing a test window for all payers to submit the new file layouts, prior to 2/1/21. Details are below:

- 1) The test window for submitting 2021 files: **January 19th – January 21st 2021.**
- 2) **Submitted files using the current file layouts will not be processed until after the test window. An email notification warning may be sent if a file is submitted using the current file layout – the email notification will state that a file has been uploaded that doesn't meet the proper naming conventions – this can be ignored.**
- 3) Test file email notifications will be sent as normal production file email notifications.
- 4) Please add the word `_TEST` to the end of the filenames. You will need to open the zipped file created from the preprocessor and rename the files with `_TEST` at the end of the filename.
- 5) The NH Reporting site will **not** report the processed test files.
- 6) No exception requests will be granted for any test files. Please do not submit an exception request for any test file.
- 7) This will be the only test period prior to the go live date of 2/2/2021.

NH Preprocessor – Did you know?

The NH Preprocessor **will** split a file containing multiple months of data into separate hashed files? In order to do this, the header and trailer need to specify the appropriate Period Beginning Date and Period Ending Date.

Example: If the claim file you are sending through the Preprocessor contains paid dates of September 2019 through November 2019, then the header and trailer record of the file should have Period Beginning Date = 201909 and Period Ending Date = 201911. The Preprocessor will split your file into three individual files which will be processed as individual files.

This can be done with all file types, except Provider files.

Questions about your files and the File Checker Notifications?

If a payer has questions regarding why a threshold wasn't met or has questions on the calculation for a quality check, please email NHCHISsupport@milliman.com. Avoid sending these type of questions in your exception requests or to NHID (NH Insurance Department), as they will not be able to answer your questions.

NH CHIS Data Status

Milliman has received and processed files for Commercial business from more than 50 licensed health care claims processors, which cover the period paid from June 2012 to September 2020, and has added those files to the data warehouse.

NH CHIS data assists with Healthcare Research!

Many payers have been submitting to NH CHIS for years – we are very grateful!

Through an application and approval process, NH DHHS releases NH CHIS Limited Use data sets for health care research.

All released NH CHIS Limited Use data sets are publicly reported on the NH CHIS website and include the reasoning for the research. You can find this information at [NH CHIS Limited Use Data Requests](#).

These datasets couldn't have been provided without your monthly submissions – Thank you!

Changes to Data Suppliers Business

Platform Changes

If your data warehouse is moving to a new data warehouse, it is important to relay this information to NH and Milliman. Many times, changing platforms also changes how data is populated in your monthly files. Please email NHCHISsupport@milliman.com for any questions.

Contractual Changes Impacting File Reporting

If your company has been purchased by another company or there are changes to any data you receive from a Third Party supplier (i.e. A new company will be providing source data), it is important to relay this information to NH and Milliman. These type of changes can impact how your monthly files are populated. For any questions, please email: NHCHISsupport@milliman.com

