New Hampshire Comprehensive Healthcare Information System Annual Healthcare Claim Processors Meeting

In-person (NH DHHS Brown Room 460) and WebEx

Tuesday, August 27th 2019

1:00pm – 2:30pm EDT

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Agenda

- Introduction
  - DHHS
  - NHID
  - Milliman

- New Eligibility Quality Check
  - DQE006 - % of Duplicate Member Records

- Pharmacy Claims
  - Reporting Rebates
  - Final Version

- NH Exception Requests

- NH CHIS Registration Website

- Common Data Layout (CDL)

- Questions

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New Eligibility Quality Check

Presenters: Rose Hess (Milliman)

DQE006 - % of Duplicate Member Records

Fields used to determine duplicate member records:

- ME006-Insured Group or Policy Number
- ME008-Subscriber Social Security Number
- ME009-Plan Specific Contract Number
- ME010-Member Suffix or Sequence Number
- ME011-Member Social Security Number
- ME018-Medical Coverage
- ME019-Prescription Drug Coverage
- ME020-Dental Coverage
- ME014-Member Date of Birth
- ME104-Member Last Name
- ME105-Member First Name

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Pharmacy Claims

Presenters: Mary Fields (DHHS), Maureen Mustard (NHID)

Pharmacy Claims

- Reporting Rebates
  - NHID recommendation for reporting rebates
  - Questions from data submitters

- Final Pharmacy Claims
  - Working toward reporting the final version for pharmacy without sending all the iterations in a monthly file – Is this achievable?
  - What fields would be ideal to report the final version (whether this field is in the APCD layout or not).

NH Exception Requests

Presenters: Maureen Mustard (NHID); Mary Fields (DHHS)

Exception Requests

Do:
- Submit your exception request within 10 days of a file failure notification. If an exception request is not received, your failed file will expire and a new file will need to be resubmitted.
- Submit threshold changes for failed field and quality checks.
- Provide reasoning why you aren't able to meet the threshold – reiterating the description of the quality check is not reasoning why you aren't able to meet the threshold.
- Request the exception request based on your annualized needs for threshold changes instead of monthly needs for a threshold change.

Don't: These will cause your exception request to automatically be _rejected._
- Submit files to be accepted as is with no threshold changes.
- Leave the Notes section empty.
- Reiterate the description of the quality check in the "Reason For Request".

NH CHIS Registration Website

Presenter: Rose Hess (Milliman)

NH CHIS Registration Website

- No updates to the NH CHIS Registration Website this year.

- Annual registration notices to be sent in February 2020

- Update Registration for your payer when:
  - Any Contacts have been added or are no longer with your organization.
  - Changes to your organization that affects your ability to report to NH CHIS.

- Adding or removing personnel to email file report notifications are only done after the NH CHIS registration website has been updated.

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Common Data Layout (CDL)

Presenter: Al Prysunka (Milliman)

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Common Data Layout (CDL)

- Open Discussion Items:
  - What are your thoughts of implementing the CDL, in general and specifically for NHCHIS?
  - How much time would you need to be able to submit data in the CDL format?
  - Additional questions?

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Questions or Comments Regarding Policy?

Please direct any questions or comments to:

Maureen Mustard

Maureen.Mustard@ins.nh.gov
New Hampshire Insurance Department
(603) 271-7973

Mary Fields

Mary.fields@dhhs.nh.gov

New Hampshire Department of Health and Human Services

(603) 271-9358

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Questions or Comments?

Please direct any questions or comments to:

NH Ticketing System

NHCHISSUPPORT@milliman.com

You may copy either

Rose Hess

Rose.Hess@Milliman.com

206-504-5468

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Thank you

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