

New Hampshire Comprehensive Healthcare Information System Annual Healthcare Claim Processors Meeting

**In-person (NH DHHS Brown Room 468) and
WebEx**

Wednesday, August 29th 2018

1:00pm – 3:00pm EDT

Agenda

- Introduction
 - DHHS
 - NHID
 - Milliman
- Field Thresholds and SQL Quality Checks
 - Field Population and Valid Value Updates
 - Quality Check Updates
 - FFQC Fields for Open Discussion Topics
- Pharmacy Claims – Final Version
- NH Exception Requests
- NH CHIS Registration Website
- Implementation Dates
- Questions

Field Thresholds and SQL Quality Checks

Presenters: Mary Fields (DHHS); Rose Hess (Milliman)

Field Population and Valid Value Updates

Modifications will fall into these categories:

- Valid Value Field Checks created.
- Open thresholds updated to have realistic thresholds.
- All financial fields will need to be populated 100%, with a zero being used to indicate no positive or negative value.



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2018 Eligibility Field Check Updates

Element #	Element Name	Element Filled Threshold (%) (Blanks allowed if not 100%)	Element Filled Threshold (%) Change?	Valid Code Value or Format Designation	Valid Code Value or Format Designation Change?	Valid Code Value Blanks Accepted	Valid Code Value Threshold (%)	Valid Value Threshold (%) OR blanks Accepted change?
ME001	Payer	100	No	Carrier Payer Code	No	No	100	No
ME002	National Plan ID	0	No					
ME003	Insurance Type Code/Product	100	No	Refer to <i>Insurance Type/Product Code – Eligibility File</i> .	No	No	100	No



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Quality Check Updates

Modifications will fall into these categories:

- The majority of Quality Checks will have no modifications.
- Some Quality Checks will have their description changed for clarity and purpose.
- Many Quality Checks will have their Logic modified.
- Several Quality Checks will be disabled.
- New Quality Checks will be created.



2018 Quality Check Updates

Table Name	Quality Validation Identifier	Description of Quality Validation	Threshold Low	Threshold High	Description Change	Threshold Change	Logic Change	Quality Check Disabled	New Quality Check
ELIGIBILITY	DQE005	Subscriber SSN (ME008) or Plan Specific Contract number (ME009) must be populated	100%	100%	No	No	No	No	No
ELIGIBILITY	DQE010	Number of distinct members (derived from ME008, ME009, ME010, ME011) divided by the	1	3	Yes	No	No	No	No

FFQC Fields for Open Discussion Topics

- Population of Member SSN in the Eligibility (ME011) and Claim files (MC010, PC010, and DC010)
 - Are payers able to provide this information?
 - What are some issues providing this information?
- Population of Pharmacy Name (PC020)
 - Are payers able to provide this information?
 - What are some issues providing this information?
- Population of Provider DEA Number (MP015). This is a low populated field in Pharmacy files.
 - What are the issues providing this information?

FFQC Fields for Open Discussion Topics (continued)

- Population of Provider State License Number (MP017) - This is a low populated field in Pharmacy files.
 - What are the issues providing this information?
- Provider Entity Type Qualifier (MC027 and DC021)
 - How is a “Group” practice coded when populating this field: 1 – Person, or 2 – Non-Person?
- How are payers populating deductibles in the Pharmacy file?

Pharmacy Claims – Final Version

Presenters: Mary Fields (DHHS)

Pharmacy Claims – Final Version

- Final Pharmacy Claims.
 - Working toward reporting the final version for pharmacy without sending all the iterations in a monthly file
 - Is this achievable?

NH Exception Requests

Presenters: Maureen Mustard (NHID); Mary Fields (DHHS)

Exception Requests

Do:

- Submit your exception request within 10 days of a file failure notification. If an exception request is not received, your failed file will expire and a new file will need to be resubmitted.
- Submit threshold changes for failed field and quality checks.
- Provide reasoning why you aren't able to meet the threshold – reiterating the description of the quality check is not reasoning why you aren't able to meet the threshold.
- Request the exception request based on your annualized needs for threshold changes instead of monthly needs for a threshold change.

Don't: These will cause your exception request to automatically be rejected.

- Submit files to be accepted as is with no threshold changes.
- Leave the Notes section empty.
- Reiterate the description of the quality check in the “Reason For Request”.

NH CHIS Registration Website

Presenter: Rose Hess (Milliman)

NH CHIS Registration Website

- No updates to the NH CHIS Registration Website this year.
- Annual registration notices to be sent in February 2019
- Update Registration for your payer when:
 - Any Contacts have been added or are no longer with your organization.
 - Changes to your organization that affects your ability to report to NH CHIS.
- Adding or removing personnel to email file report notifications are only done after the NH CHIS registration website has been updated.

Implementation Schedule and Important Dates

Presenter: Rose Hess (Milliman)

Implementation Schedule & Important Dates

- October 2018 – Updated Field and Quality Check updates will be implemented.
 - NH File Field and Quality Check User Guide will also be updated and will be found on the NHCHIS.com website

Questions or Comments Regarding Policy?

Please direct any questions or comments to:

Maureen Mustard

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New Hampshire Insurance Department
(603) 271-7973

Mary Fields

Mary.fields@dhhs.nh.gov

New Hampshire Department of Health and Human Services
(603) 271-9358

Questions or Comments?

Please direct any questions or comments to:

NH Ticketing System

NHCHISSUPPORT@milliman.com

You may copy either

Rose Hess

Rose.Hess@Milliman.com

206-504-5468

Thank you